

Global ERP Implementation

Eliminating Inefficiency with a Global SAP Implementation and Upgrade

Digital employment and recruitment company gets Salesforce implementation and training to streamline global backend systems. LABUR course-corrected the project to deliver business requirements on time and under budget while also providing training to leave the client in a better current and future state with their CRM and other systems

CLIENT PROFILE

Global medical devices company

BUSINESS CHALLENGE

A global medical device company was using multiple, internally-developed systems that were not integrated with one another. The legacy systems required a lot of manual intervention to produce reports and to transfer data.

SAP had been implemented as a worldwide ERP solution for the client, however, the integration was incomplete. With a rapidly approaching go-live date and a growing concern about the potential negative impact to end users and business units, the client lacked internal domain expertise and resources to complete the upgrade successfully and on time.

PROJECT OBJECTIVE

LABUR worked with stakeholders to assess the testing needed to deliver the ECC 6.0 upgrade and implementation by the go-live date.

With the implementation of SAP Financials, LABUR was able to centralize what previously

CASE STUDY

had been a significant amount of manual testing being done offshore. Through the use of a defined scope of work and dedicated LABUR consultants, LABUR delivered user acceptance testing and a quality assurance testing solution, replacing several of the manual offshore tests with more efficient, accurate, and automated tests and results.

DELIVERED RESULTS

Once the SAP implementation, and upgrade in some instances, was complete, the client benefited from enhanced features, better control over their ERP environment, and a more streamlined flow of data from multiple sources and systems.

- Reduced project operating costs by eliminating the expensive and inefficient use of offshore testing
- In addition to integrated reporting, the testing results LABUR streamlined allowed for the globalization of the total ERP project to continue as planned
- Instead of manual interventions to transfer data, the client now has a proper and holistic ERP system communicating globally and across all business units



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